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| Substitute for form 1449B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i> | | | | Complete if Known | |
| | | | | Application Number | 09/694,050 |
| | | | | Filing Date | October 20, 2000 |
| | | | | First Named Inventor | Weinstock et al. |
| | | | | Art Unit | 2166 |
| | | | | Examiner Name | Robert Morgan |
| Sheet | 1 | of | 16 | Attorney Docket Number | 51017-6592 |

U.S. PATENT DOCUMENTS

| Examiner Initials | Cite No. | Document Number | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Document | Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear |
|-------------------|----------|------------------------------|--------------------------------|----------------------------------------------------|---------------------------------------------------------------------------------|
| | | Number-Kind Code* (if known) | | | |
| | AA | US 2002/0007289 | 01-17-2002 | Malin et al. | |
| | AB | US 2002/0032626 | 03-14-2002 | DeWolf et al. | |
| | AC | US 2003/0014295 | 01-16-2003 | Brookes et al. | |
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| | AQ | US 6,567,783 | 05-20-2003 | Notani et al. | |

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| Examiner Signature | /Robert Morgan/ | Date Considered | 08/20/2008 |
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d/R.M./

PTO/SB/088 (10-01)

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| | | | First Named Inventor | Weinstock et al. | |
| | | | Group Art Unit | 2166 | |
| | | | Examiner Name | Robert Morgan | |
| Sheet | 2 | of | 16 | Attorney Docket Number | 51017-6592 |

| OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS | | | |
|---------------------------------------------------|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Examiner Initials | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² |
| | AR | Enterprise Computer Assisted Rental System Workbook, September 1997 | |
| | AS | Enterprise Computer Assisted Rental System Workbook, December 1996 | |
| | AT | Enterprise Rent-A-Car Company, ECARS Workbook, December 1996 | |
| | AU | ECARS – Enterprise Computer Assisted Rental System, AACJ01 Callbacks, pages 1-9, July 1, 1997 | |
| | AV | ARMS/400 Update, page 1-7, January 7, 2000 | |
| | AW | Enterprise Rent-A-Car Company, Automated Rental Management System (ARMS), Version 1.1, January 5, 1994 | |
| | AX | Enterprise Rent-A-Car Company, Automated Rental Management System (ARMS), Version 1, April 12, 1993 | |
| | AY | ARMS Electronic Callback System Demonstration, pages 1-22, 1998 | |
| | AZ | PC/ARMS Demonstration, pages 1-45, 1995 | |
| | BA | ARMS/400 User Manual, 1999 | |
| | BB | Enterprise Rent-A-Car Company, ARMS, Automated Rental Management System, pages 1-36 | |

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| Examiner Initials | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² |
| | BC | 1997 Rental Systems Manual, 1997 | |
| | BD | A Call To ARMS, 1996 | |
| | BE | AACB35 Fax Display, pages 1-5 | |
| | BF | AACM07, Customer Add/Update, Revised Documentation, pages 1-12, September 17, 2001 | |
| | BG | AAGP12, Group/Branch Name and Address Add/Update, pages 1 through 2-8, November 19, 1999 | |
| | BH | AAPW01 Update Code Maintenance, July 1, 1999, pages 1-25 | |
| | BI | ABC Insurance Company/EngineRoar, pages 1-2 | |
| | BJ | ARMS 400 Demonstration, page 1-67 | |
| | BK | ARMS Claims Internet Quick Reference Guide, October 1999 | |
| | BL | ARMS Overview, pages 1-10 | |
| | BM | ARMS Technology, July 2000 | |
| | BN | ARMS/400 - Automated Rental Management System, pages 1-8, 1995 | |

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| | BO | ARMS/400 - ERAC Employee Reference, pages 1-10 | |
| | BP | ARMS/400 Main Menu Flow, pages 1-20 | |
| | BQ | ARMS/400 Manual | |
| | BR | ARMS/400 Training System Document, November 16, 1998 | |
| | BS | ARMS/400 Update, March 15, 2000, pages 1-4 | |
| | BT | ARMS/400 Update, pages 1-6 | |
| | BU | ARMS/400 User Training, July 2000, pages 1-26 | |
| | BV | ARMS/ECARS Handbook for ARMS/Claims Developers, pages 1-19 | |
| | BW | ARMS/Web User Training, pages 1-38, July 18, 2000 | |
| | BX | ARMS/Web Using Jacada, October 13, 1999, pages 1-13 | |
| | BY | Automated Rentals, Unwrapped, pages 1-7, October 1995 | |
| | BZ | Bluebird Auto Rental Systems, "Are You Buried Under An Evergrowing Mountain of Paper?" | |
| | CA | Bluebird Auto Rental Systems, Business Description & Products | |

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| | CB | Car Rental Insider, May 1997, pages 1-4 | | |
| | CC | Close Pending Ticket Report (All Tickets pending for 5 days or more), Job #579, DR0018, April 3, 1996, pages 1-2 | | |
| | CD | CST, May 6, 1999, pages 1-18 | | |
| | CE | Customer Account Services, AACB45 | | |
| | CF | D.P. General Use Programs, AACB10 Consolidated Callback Maintenance, April 1994, pages 1-4 | | |
| | CG | D.P. General Use Programs, AACM12, ECARS -- Special Instructions/Rates/Rate Rules, June 1993, pages 1-5 | | |
| | CH | Data Warehouse & Analyzer Quick Sheet, June 2000, pages 1-2 | | |
| | CI | Dollar Rent A Car Systems, Inc., pages 1-5, 1998 | | |
| | CJ | ECARS 2000 Customer Profile, Chapters 1-16 | | |
| | CK | ECARS Backdated Ticket Report, Job #043/DR0099, March 1996, pages 1-2 | | |
| | CL | eINFO, Data Warehouse, October 1999 | | |
| | CM | Email exchange between Ken Keller and David Smith, June 4, 1997 | | |

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| Examiner Initials | Cite No. 1 | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published |
| | CN | EngineRoar.com, pages 3-76 |
| | CO | Enterprise Network and Physical Connections Overview, 1995, pages 1-5 |
| | CP | Enterprise Rent-A-Car Company, AACM27/AACM28, Overview, pages 1-8, November 22, 1999 |
| | CQ | Enterprise Rent-A-Car Company, ARMS Basics and Concepts, Volume 1, Chapter 1-4, February 24, 1998 |
| | CR | Enterprise Rent-A-Car Company, ARMS Basics and Concepts, Volume 1, Chapters 1-4, June 10, 1998 |
| | CS | Enterprise Rent-A-Car Company, ARMS Technical Document (ATD Internal), pages 1-40, August 2, 1993 |
| | CT | Enterprise Rent-A-Car Company, Functional Specification, pages 1-2, November 1999 |
| | CU | Enterprise Rent-A-Car Customer Profile Data Form, pages 1-14 |
| | CV | Enterprise Rent-A-Car, ARMS Online Reporting, Project Charter, Version 1.0, August 20, 1999, pages 1-7 |
| | CW | Everything You Need to Know About ARMS Automotive, 2000, pages 1-8 |
| | CX | Future State Summary, June 1999, pages 1-8 |

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| | CY | http://www.eautoclaims.com , pages 1-11, April 8, 2000 | |
| | CZ | http://www.hertz.com/InteractionRes/htm/sexckge.htm , pages 1-2, March 20, 1997 | |
| | DA | Introducing ARMS Claims, June 2000, pages 1-6 | |
| | DB | IS General Use Programs -- Section 15, AACB40, Overview, pages 1-16, June 22, 2000 | |
| | DC | IS General Use Programs -- Section 19, AACB34 Callback Fax Customization, March 5, 1998 | |
| | DD | Jacada Implementation Methodology, pages 1-10, May 12, 1999 | |
| | DE | Jacada, Chicago Executive Briefing, November 4, 1999, pages 1-13 | |
| | DF | Kenyon, Stephanie, "20 Tips for an Effective Web Site", ASTA Agency Management, January 1999 | |
| | DG | Lone Star Rental Systems, EZ Traker™, Your Complete Auto Rental Management Solution | |
| | DH | Lorentz, Jeff, Functional Specification, Internet Application Development, ARMS Automotive, pages 1-3 | |
| | DI | Marino, Donna, "Internet Experts Urge Development of E-Commerce Models", ASTA Agency Management, January 1999, pages 32-34 | |

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| DJ | McKeown, Rosemary, "The Right Computer System Adds to Your Revenue", Computer Systems, pages 1-4 | | |
| DK | Memorandum re Sabre Meeting, Rob Hibbard to Scott Shuler, September 21, 1998 | | |
| DL | Milligan, Michael, "OTA targets mid-January to release e-commerce protocol", Travel Weekly, January 10, 2000 | | |
| DM | Net rentacar.com User Guide, pages 1-19 | | |
| DN | Open Travel Alliance, "ebXML Uses Opentravel Alliance Specification for Early Tests", May 10, 2000 | | |
| DO | Open Travel Alliance, "Open Travel Alliance Joins Forces with DISA", September 9, 1999 | | |
| DP | Open Travel Alliance, "Open Travel Alliance Names Board Officers", September 2, 1999 | | |
| DQ | Open Travel Alliance, "OpenTravel Alliance's New XML Specification Creates a Common Customer Profile for Travelers", February 29, 2000 | | |
| DR | Open Travel Alliance, "White Paper", pages 1-20, February 2000 | | |
| DS | Orion Systems, Ltd., pages 1-36 | | |
| DT | Orion Systems, Ltd., System Overview and Handheld Terminals, downloaded from www.orsys.com on December 1, 1997, pages 1-5 | | |
| DU | Orion Systems, Ltd., System Overview with Screens and Reports, May 1996 | | |

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| | DV | Our Packages Come In All Sizes!, November 1999, pages 1-2 | |
| | DW | PGMR, ECARS – Enterprise Computer Assisted Rental System, pages 1-4 | |
| | DX | Preview Travel, Inc., Car Reservations, 1999 | |
| | DY | Rental 101, pages 1-30 | |
| | DZ | Rental Redesign Requirements – Contract Process, pages 1-5, February 16, 2000 | |
| | EA | Rental Redesign Requirements Contract, pages 1-56, February 15, 2000 | |
| | EB | Rental Redesign, Rental Management, RMS (Rental Management Services), September 30, 1998, pages 1-2 | |
| | EC | Rosen, Cheryl, "OTA Debuts Data Protocol", Business Travel News, January 10, 2000 | |
| | ED | Rosen, Cheryl, "OTA Publishes XML Data Standard", Business Travel News, pages 1-2, March 20, 2000 | |
| | EE | The ARMS Connection, Safeco/Enterprise Rent-A-Car, pages 1-4 | |
| | EF | The Connection, State Farm Insurance/Enterprise Rent-A-Car, Rental Process Automation and Procedures, pages 1-3 | |
| | EG | The Hertz Corporation, 1998 | |

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| Examiner Signature | /Robert Morgan/ | Date Considered | 08/20/2008 |
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| Substitute for form 1449B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i> | | | Complete if Known | | |
| | | | Application Number | 09/694,050 | |
| | | | Filing Date | October 20, 2000 | |
| | | | First Named Inventor | Weinstock et al. | |
| | | | Group Art Unit | 2166 | |
| | | | Examiner Name | Robert Morgan | |
| Sheet | 10 | of | 16 | Attorney Docket Number | 51017-6592 |

| OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS | | | |
|----------------------------------------------------|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Examiner Initials | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² |
| | EH | TSD Brochure, "Are You Comparing Apples to Apples When Choosing Rental Software", page 1-3 | |
| | EI | TSD Brochure, RENT 2000 from TSD, Rental Management Software, Revolutionize the Way You Do Business, Page 1-29 | |
| | EJ | TSD Brochure, Rent 2000 from TSD, Rental Management Software, Revolutionize the Way You Do Business with the Proven Solution, page 1-2 | |
| | EK | Warner, Fara, "Car Race in Cyberspace" | |
| | EL | Welcome to ARMS/400, New York State Rollout and Implementation Session, October 28, 1999, pages 1-61 | |
| | EM | Welcome to the Data Warehouse, June 2000, pages 1-2 | |
| | EN | Interactions, Volume 1, Number 3, July 1992 | |
| | EO | Interactions, Special Edition, Volume 1, Number 4, August 1992 | |
| | EP | Interactions, Volume 1, Number 5, September 1992 | |
| | EQ | Interactions, Special Edition, November 1992 | |
| | ER | Interactions, Volume 1, Number 8, December 1992 | |
| | ES | Interactions, Volume 2, Number 1, January 1993 | |

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Substitute for form 1449B/PTO

(use as many sheets as necessary)

Application Number

09/694 050

Filing Date

October 20, 2000

First Named Inventor

Weinstock et al.

Group Art Unit

2166

Examiner Name

Robert Morgan

Attorney Docket Number

51017-6592

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T²

ET Interactions, Volume 2, Number 5, May 1993

EU Interactions, Volume 2, Number 7, July 1993

EV Interactions, Volume 2, Number 8, August 1993

EW Interactions, Volume 2, Number 11, October 1, 1993

EX Interactions, Volume 2, Number 13, November 1, 1993

EY Interactions, Volume 2, Number 14, November 15, 1993

EZ Interactions. Published especially for our Farmers adjusters. 1994

FA Interactions, Volume 3, Number 1, January 1, 1994

FB Interactions, Volume 3, Number 1, January 15, 1994

FC Interactions, ARMS, Volume 3, Number 6, March 15, 1994

FD Interactions, Volume 3, Number 8, April 15, 1994

FE Interactions, Volume 3, Number 10, May 15, 1994

Examiner
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/Robert Morgan/

Date
Cons

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| | | | | Filing Date | October 20, 2000 |
| | | | | First Named Inventor | Weinstock et al. |
| | | | | Group Art Unit | 2166 |
| | | | | Examiner Name | Robert Morgan |
| Sheet | 12 | of | 16 | Attorney Docket Number | 51017-6592 |

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| | FF | Interactions, Volume 3, Number 11, June 1, 1994 | |
| | FG | Interactions, Volume 3, Number 12, June 15, 1994 | |
| | FH | Interactions, Volume 3, Number 14, July 15, 1994 | |
| | FI | Interactions, Volume 3, Number 15, August 1, 1994 | |
| | FJ | Interactions, Volume 3, Number 16, August 15, 1994 | |
| | FK | Interactions, Volume 3, Number 21, November 1, 1994 | |
| | FL | Interactions, Volume 3, Number 23, December 1, 1994 | |
| | FM | Interactions, Volume 4, Number 3, February 1, 1995 | |
| | FN | Interactions, "Electronic Connections", page 3, March 15, 1995 | |
| | FO | Interactions, Volume 4, Number 6, March 15, 1995 | |
| | FP | Interactions, Volume 4, Number 9, May 1, 1995 | |
| | FQ | Interactions, Volume 4, Issue 14, July 15, 1995 | |

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| | FR | Interactions, Volume 4, Issue 16, August 15, 1995 | |
| | FS | Interactions, Volume 4, Issue 19, October 1, 1995 | |
| | FT | Interactions, Volume 4, Issue 21, November 1, 1995 | |
| | FU | Interactions, Volume 4, Issue 24, December 15, 1995 | |
| | FV | Interactions, Volume 5, Issue 1, January 1, 1996 | |
| | FW | Interactions, Volume 5, Issue 2, January 15, 1996 | |
| | FX | Interactions, Volume 5, Issue 4, February 15, 1996 | |
| | FY | Interactions, Volume 5, Issue 13, October 1, 1996 | |
| | FZ | Interactions, Volume 5, Issue 14, November 1, 1996 | |
| | GA | Interactions, ARMS Update, Volume 6, Issue 2, February 1997 | |
| | GB | Interactions, Volume 6, Issue 8, August 1997 | |
| | GC | Interactions, Volume 6, Issue 12, December 1997 | |

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| | GD | Interactions, Volume 7, Issue 1, January 1998 | |
| | GE | Interactions, Volume 7, Issue 5, May 1998 | |
| | GF | Interactions, Volume 7, Issue 7, July 1998 | |
| | GG | Interactions, Volume 7, Issue 8, August 1998 | |
| | GH | Interactions, Volume 7, Issue 12, December 1998 | |
| | GI | Interactions, Volume 8, Issue 7, July 1999 | |
| | GJ | Interactions, Volume 8, Issue 8, August 1999 | |
| | GK | Interactions, Volume 8, Issue 9, September 1999 | |
| | GL | Interactions, Volume 9, Issue 2, February 2000 | |
| | GM | Interactions, Volume 9, Issue 3, March 2000 | |
| | GN | Interactions, Volume 9, Issue 5, May 2000 | |
| | GO | Internet Networking Architecture, 1999 | |

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| | GP | Enterprise Rent-A-Car ARMS - Vehicle Messaging System, Project Charter, October 15, 1998, pages 1-7 | |
| | GQ | GUI ARMS/400 Development, pages 1-2, 1999 | |
| | GR | CIO Magazine 2002 Enterprise Value Awards Application, pages 4-10, 2002 | |
| | GS | Weinstock, Tim, ARMS/Web is Coming, pages 1-2, August 13, 1999 | |
| | GT | GUI ARMS/400 Development Project Approach, | |
| | GU | Enterprise Rent-A-Car Company ARMS - Vehicle Messaging System Overview, May 16, 2001, page 1-35 | |
| | GV | Enterprise Rent-A-Car Company ARMS - Vehicle Messaging System Phase II Project Charter, August 20, 1999, page 1-6 | |
| | GW | "Additional Internet Efforts Will Propel Every Segment of Our Business", Free Enterprise, Summer 1999, page 13 | |
| | GX | ARMS/400 Automated Rental Management System, Copyright 1999 | |
| | GY | ARMS/400 Automated Rental Management System, Copyright 1998 | |
| | GZ | ARMS/400 Automated Rental Management System, Version 3, February 1997 | |
| | HA | The Jacada User Guide: Jacada for Java, Version 6.0, CST Catalog UG-213-0799, 1 st Ed., July 1999 | |

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| | HB | Planning and Managing a Project, Version 5.3, CST Catalog UG-184-1198, 1 st Ed., November 1998, pp. 1-90 | |
| | HC | Interoffice Memorandum re ARMS OUTLINE, October 7, 1999, pp. 1-2 | |
| | HD | EnterpriseRent-A-Car Rental Application Development and Support Project Request, July 6, 1999, pp. 1-2 | |
| | HE | Enterprise Rent-A-Car Rental Application Development and Support Project Request, July 12, 1999, pp. 1-3 | |
| | HF | KING, Jeff and ESTES, Steve, Enterprise Rent-A-Car ARMS Web-enabled Management Reporting System Initial Project Analysis & Options, July 23, 1999, pp. 1-7 | |
| | HG | Email from Angela Babin, June 22, 1999, single page | |
| | HH | EDLUND, Al, "How Thin Clients Lead to Fat Networks", Business Communications Review, July 1998, pp. 28-31 | |
| | HI | Declaration of Timothy Weinstock, which was submitted in the parent 09/641,820 application and received by the USPTO on January 17, 2006 for the 09/641,820 parent application. | |
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